

Butlin's

MONDAY 14TH OCTOBER 2019

LOCAL RESIDENTS MEETING



PPP

PURPOSE

So that you all feel informed of what's been going on around resort and the actions we are taking to minimise the effects our operation has on our residents.

PROCESS

I'll take you through this short presentation to update you on our pool and the measures we have put in place to ensure we meet our residents needs and expectations. I'll then also provide you with an overview of what's been going on across resort these past few months and what you can expect to see over the coming months as 2019 draws to a close. As always we'll wrap up this evening up with an opportunity for you to all ask me any questions you have.

PAY OFF

So that you all feel informed of what's been going on resort and the actions we are taking to minimise the effects our operation has on our residents.

POOL UPDATE

ISSUES RAISED AND ACTIONS TAKEN

NOISE COMPLAINTS

ACTIONS

- 1- Bamboo Trees
- 2- Roof over Rapids
- 3- Noise Monitoring
- 4- Tannoy vs Radio's
- 5- Noise Curtain
- 6- Light Pollution



POOL UPDATE

ISSUES RAISED AND ACTIONS TAKEN

ESF PRIVATE EVENT 8th - 11th May 2020 & 15TH - 18TH MAY 2020

ACTIONS

1- Amended Operating Times

2- Amended Age Groups

POOL UPDATE

OUTSTANDING ISSUES

- CHP Units- silencers being installed on Mon 14th (Today!), Tuesday 15th and Wednesday 16th.
- (Combined Heat and Power units)
- This should eliminate the issues residents have been hearing with white noise...

POOL UPDATE

WHAT'S HAPPENING WITH THE OLD POOL?



OUR SUCCESS STORIES

LONG TERM SUCCESS AND SUSTAINABILITY OF BUTLIN'S RESORT



Our Shoreline Hotel have received a certificate of excellence from Trip Advisor.



Our resort Fish and Chips restaurant have received a certificate of excellence from Trip Advisor.

Why not come and try it for yourself?



Our new Splash has been receiving some incredible feedback from a variety of different newspapers!

"Stunning Pool complex at Brit fav in Bognor"

"Wave Goodbye to Hi-De-High"

CHARITY SUPPORT

GREAT ORMOND STREET HOSPITAL



SKYDIVE - £3000



LONDON MARATHON - £3500



GREAT GOSH WALK - - £5500



All Call Signs - Pink Pub to Pegasus Bridge,

£4500.00!



Dementia Support

£8000



Child Bereavement

£13,057.68



BOGNOR GREEN TEAM



Jason Hutton
Chair



Rob Elcome
Residential Catering



Lucy Macey
Facilities



Jason Lappin
Entertainments



Brian Arnold
Facilities



Phil Hart
Environmenta



Amy West
Finance



Chynna Mockford
Sales



Tom Ford
F&B



Russell Hotston
Namco



Tracy Leeves
Shops



Colin Campbell
Resort Safety



Naomi Reid
Sales & Social Media



Michael Hurst
F&B



Matt Lander
Resort Safety



Vicky Goodier
Accommodation

GREENTEAM



NEW TRENDS ON RESORT



Recycling our crayons

We are proud to congratulate Gosia Belniak who came up with the idea of recycling the crayons we have on resort and partnering up with School Aid to supply them with these crayons.



- Water Fountains- 2020
- Tip It Flip It Stack It – 10,000 cups recycled.
- Coffee Beans Recycled and reused.
- Hedgehog Homes

World Earth Day

LOCAL RESIDENT'S OFFER

Local Residents receive 20% off the price of our Season Passes.

PLEASE SHOW PROOF OF ADDRESS AT THE DAY VISIT ENTRANCE

	Normal price	20% off
Adult:	£120	£96
Child:	£70	£56
Senior:	£70	£56



WITH THE DISCOUNT APPLIED IT'S THE EQUIVALENT OF **4 VISITS** OVER THE SUMMER

	SCHOOL HOLIDAYS
Adult (15yrs+)	£28
Child (2-14yrs)	£17
Infant (aged under 2yrs)	Free
Senior (60yrs+)	£17

FIREWORK S INVITE



FIREWORKS DISPLAY'S

OCTOBER HALF TERM 

TO GAIN ENTRY PLEASE PRESENT THIS INVITATION AT THE MAIN ENTRANCE ON **SATURDAY 26TH OCTOBER 2019**

GATES OPEN AT 6:30PM WITH THE DISPLAY STARTING AT 7PM
(WEATHER PERMITTING)

CHRISTMAS EVE 

TO GAIN ENTRY PLEASE PRESENT THIS INVITATION AT THE MAIN ENTRANCE ON **TUESDAY 24TH DECEMBER 2019**

GATES OPEN AT 6:30PM WITH THE DISPLAY STARTING AT 7PM
(WEATHER PERMITTING)

NEW YEARS DAY 

TO GAIN ENTRY PLEASE PRESENT THIS INVITATION AT THE MAIN ENTRANCE ON **WEDNESDAY 1ST JANUARY 2020**

GATES OPEN AT 6:30PM WITH THE DISPLAY STARTING AT 7PM
(WEATHER PERMITTING)

WE WOULD LIKE TO OFFER YOU

COMPLIMENTARY ADMISSION

FOR YOU AND UP TO FOUR GUESTS TO JOIN US FOR ANY OF THESE SPECIAL EVENTS.

IMPORTANT CONTACTS

Resort 24hr Phone Number:

Day Visits (for Resident's Pass):

BognorDayVisits@bourne-leisure.co.uk